

# FIRE DAMPER REPLACEMENT & REPAIRS

# **Quay Point Apartments**

#### SECTOR:

**Building (Existing Residential)** 

## **PROJECT COMPLETION:**

September 2023

#### ADDRESS:

Point Street, Pyrmont 2009

#### **CLIENT:**

**Quay Point Apartments** 

#### **VALUE:**

\$55,000

## **PROJECT OVERVIEW:**

Quay Point Apartments is a block of 48 units set in a prized locale set on Giba Park at the tip of Pyrmont Point capturing harbour views. Bowsers was engaged to carry out fire damper repairs and replacement within the luxury apartment complex.

## **SERVICES OFFERED:**

Following an audit of 133 fire dampers, Bowsers conducted 33 fire damper repairs and 11 replacements ensuring full compliance with the relevant Building Codes and Australian Standards.

## **PROJECT CHALLENGES:**

Bowsers had a 3-week window to complete all rectification work that included communication with all relevant stakeholders to ensure appropriate access. Given the sensitivities of works being performed in and around a residential apartment block, Bowsers took a proactive approach to mitigate inconvenience and risk. The team were fully aware of the importance of always conducting themselves professionally and respectfully.

## **SOLUTIONS OFFERED:**

Bowsers' clear and regular communication with all stakeholders including the client, building manager and individual owners and tenants underpinned the success of this project. The team regularly communicated with the client before commencing the rectification work and accommodated all residents' requests for changes of time. The Bowsers team consistently arrived on time and thoroughly cleaned up at the end of any rectification work. A key priority for Bowsers was to remain flexible and adjust schedules where needed to assist with the individual requirements of each owner and tenant. When required, work was scheduled across the weekend to ensure the project timeline was met.

# **OVERALL OUTCOME:**

All work was successfully completed and documented in accordance with the client's brief. Testament to Bowsers level of professionalism and service was the glowing feedback from the client that included, "Just wanted to let you know that your team is the dream contractor a Strata can have. Your team has made an otherwise stressful experience appreciatively pleasant. Your onsite team demonstrated technical competence, professionalism, and thoughtfulness."









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